



Pruebas para la obtención de títulos de Técnico y Técnico Superior Convocatoria correspondiente al curso 2024-2025

(Resolución de 19 de diciembre de 2024 de la Dirección General de Educación Secundaria, Formación Profesional y Régimen Especial)

DATOS DEL ALUMNO			FIRMA
APELLIDOS:			
Nombre:	D.N.I./ N.I.E.	Fecha:	

Código del ciclo: HOTS03	Denominación completa del título: Técnico Superior en Guías, Información y Asistencias Turísticas
Código del módulo: 0179	Denominación completa del módulo profesional: Inglés

INSTRUCCIONES GENERALES PARA LA REALIZACIÓN DE LA PRUEBA
<ul style="list-style-type: none">- Complimentar los datos del aspirante antes del examen y firmar en todas las hojas que se entreguen.- Tener disponible el DNI en la mesa.- Señalar y escribir con tinta azul indeleble. No se puede usar lapiceros.- Si se ha de rectificar una respuesta, trazar un aspa y volver a escribir la respuesta correcta. La pregunta que contenga dos respuestas será anulada al igual que la que no esté escrita con claridad. No utilizar corrector (Tipp-ex o similar).- Utilizar solamente el papel facilitado por el examinador.- No se puede utilizar material de consulta ni aparatos electrónicos inteligentes.- La prueba tendrá una duración total de 90 minutos.

CRITERIOS DE CALIFICACIÓN Y VALORACIÓN
<ul style="list-style-type: none">- La prueba se estructura en actividades de:<ul style="list-style-type: none">- conocimiento oral con un valor de un 50% de la nota total: Apartado LISTENING- conocimiento escrito con un valor de un 50% de la nota total: Apartado VOCABULARY, READING & WRITING.- Para superar el módulo la puntuación deberá alcanzar un mínimo de 5 puntos sobre un máximo de 10.

CALIFICACIÓN

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LISTENING 1

1) Listen to five people talking about holidays that they have had. For each speaker (1 – 5) match their correct opinion (A – F). Use each letter only once. There is one extra opinion you do not need to use. **/5**

- | | |
|-----------------|--|
| Speaker 1 | A. The hotel brochure was misleading, but the area around it made up for it. |
| Speaker 2 | B. We thought we would celebrate our birthdays on holiday. |
| Speaker 3 | C. Our decision to go on holiday was quite unexpected. |
| Speaker 4 | D. All the luxury was just too much for me; it made me feel uneasy. |
| Speaker 5 | E. I have finally managed to make my dream of going there a reality. |
| | F. The place lived up to my expectations. |

2) Listen again and answer the questions using FULL SENTENCES.

/5

- Why did Speaker 1 decide to go on holiday?
.....
- What are Speaker 2's plans for the future?
.....
- Instead of on holiday, Speaker 3 says she could have spent money on what?
.....
- What is Speaker 4's experience at the hotel?
.....
- Did Speaker 5 go to that city to enjoy the beach and the weather? What does she say about the city?
.....

LISTENING 2

3) Listen to the guided tour of London and underline the correct option.

/5

1. The tour takes *three* / *two* hours.
2. At Madame Tussaud's you can see *wax models* / *paintings*.
3. Oxford Street is a famous street for *shopping* / *sightseeing*.
4. The Queen lives at *Balmoral* / *Buckingham Palace*.
5. You can see great views of London from *the Tower of London* / *the London Eye*.

4) Listen again and complete the sentences using the words that you hear.

/5

1. "As you can see, we're on an open-top bus, so you can see all the from your seat and you don't need to walk anywhere."
2. "Do you have extra? I mean, if it rains a lot"
3. "After that we'll see the famous Big Ben and The Houses of Parliament"
4. "...but there's a lovely near the palace where you can get a cup of tea."
5. "Can we have our money? We're getting off the bus."

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VOCABULARY

5) Complete the sentences using a suitable word from the box. Use each word only once. There are two words which you do not need to use. /10

overpriced	check	complimentary	issue	built	noisy
missing	brochure	wheelchair	booked	weather	harbour

- We can offer you a breakfast for the inconvenience.
- The location of the hotel was great, but I could not sleep because the street was so! People were screaming a lot!
- I think the hotel is fully, there are no rooms available.
- My passport is! I cannot find it anywhere!
- We had a really beer. It was 12 euros for a small glass.
- There are lots of boats anchored at the
- There is a special entrance for disabled people who cannot walk and use a
- The in Iceland is usually cold and snowy in winter.
- Let me your reservation details.
- The Tower of London was in 1078.

PROFESSIONAL SKILLS

6) Read the dialogue between a tour agency assistant and a customer. Fill the gaps using the correct phrases and expressions. /10

- A: Albion Tours, Lizzie speaking, how can I ?
- B: Good morning! I am calling to make a for your tour of London tomorrow morning.
- A: Of! The tour at 9 o'clock and finishes at 11:30.
- B: Perfect. How much does the tour?
- A: £30 per person. But there are for students and teachers, so the price will be cheaper.
- B: Fantastic! I would like two teacher tickets,
- A: That would be £40. Would you like to pay by or in cash?
- B: I will pay in cash tomorrow.
- A: No problem. Please be at the meeting point five minutes the beginning of the tour.
- B: Thanks a lot! Have a nice day.

READING

3) Read the itinerary of a trip to Scotland. Then, complete the sentences below. /5

THE HIGHLIGHTS OF SOUTHERN SCOTLAND

DAY 1:

EDINBURGH

After breakfast, we will meet our tour guide in the lobby of the Great Glen Hotel. We will take a short stroll in Princes Street Gardens, where you can take photographs of the world-famous Edinburgh Castle. Our bus will be the main transportation, and it will take us to the castle, where we will have a one-hour guided tour. Then, we will drive down and see some of Edinburgh’s famous attractions, such as the Royal Mile and Holyrood Palace, where we will learn about some of Scotland’s most famous kings and queens.

The afternoon is free for shopping in Princes Street and the Royal Mile. In the evening, we will enjoy a performance of *Scotland in Song and Dance* accompanied by a haggis supper (haggis is the national dish of Scotland).

DAY 2:

ST ANDREWS AND FALKLAND PALACE

Today, we’ll travel to St Andrews, a quaint fishing town to the north of Edinburgh. It has got the oldest university in Scotland (built in 1413) and the town also claims to be the home of golf. On our way back, we’ll have a tour of Falkland Palace. As for food and beverages, we can assure that lunch is included.

If you’re not too tired, why not see a play or a show in the evening? The Edinburgh Festival is one of most exciting festivals in Europe!

- 1. The tour of the castle will take
- 2. Princess Street is a good place for people who want to
- 3. is a kind of food.
- 4. The in St Andrews is over 600 years.
- 5. The tourists don’t have to pay for on the second day.

4) Answer the questions using FULL SENTENCES. /5

- 1. Where are the tourists going to stay in Edinburgh?
.....
- 2. What is the next stop after Edinburgh Castle?
.....
- 3. What is St Andrews?
.....
- 4. Which sport was first played in St Andrews?
.....
- 5. What can you do at the Edinburgh Festival?
.....

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WRITING

/10

Write a formal email responding to a client who has complained about the tour of Madrid she booked. Remember that it is important to empathize, apologize and provide an efficient solution to the issues. Here is what the client complained about:

- The tour guide arrived twenty minutes late.
- There were supposedly six places to visit, but due to the guide's tardiness they could only visit five places.
- There were no toilets available during the tour.

FROM:
TO: Matthew Smith
SUBJECT: Madrid Tour Complaint

ORAL	WRITTEN
/20	/40