

## Pruebas para la obtención de títulos de Técnico y Técnico Superior Convocatoria correspondiente al curso 2023-2024

(Resolución de 29 de diciembre de 2023 de la Dirección General de Educación Secundaria, Formación Profesional y Régimen Especial)

DATOS DEL ALUMNO			FIRMA
APELLIDOS:			
Nombre:	D.N.I./ N.I.E.	Fecha:	

Código del ciclo: (1) <b>HOTS03</b>	Denominación completa del título: (1) <b>Técnico Superior en Guía, Información y Asistencias Turísticas</b>
Clave o código del módulo: (1) <b>0179</b>	Denominación completa del módulo profesional: (1) <b>Inglés</b>

### INSTRUCCIONES GENERALES PARA LA REALIZACIÓN DE LA PRUEBA

- Cumplimentar los datos del aspirante antes del examen y firmar en todas las hojas que se entreguen.
- Tener disponible el DNI en la mesa.
- Señalar y escribir con tinta azul y su desarrollo.
- Si se ha de rectificar una respuesta, trazar un aspa o tachar con una línea horizontal. No utilizar líquido corrector (Tippex)
- Utilizar solamente el papel facilitado por el examinador..
- La prueba tendrá una duración total de 75 minutos.

### CRITERIOS DE CALIFICACIÓN Y VALORACIÓN

La prueba se estructura en actividades de:

- o conocimiento oral con un valor de un **50%** de la nota total: Apartado LISTENING
- o conocimiento escrito con un valor de un **50%** de la nota total: Apartado VOCABULARY, READING & WRITING.

En cada uno de estos apartados los aspirantes tendrán que obtener al menos una calificación de **4 (cuatro)** para hacer la nota media, siendo un **5 (cinco)** la calificación mínima para poder superar el módulo.

(1) Consígnense las denominaciones exactas y los códigos reflejados en el anexo 1.a o 1.b de las presentes instrucciones.

### CALIFICACIÓN

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## LISTENING (\_\_\_/10)

Listen to a conversation where two customers are ordering food in a restaurant. Decide if these statements are true (T) or false (F). (\_\_\_/ 5)

- 1 The seafood salad comes with a garlic dressing. T / F
- 2 The first customer wants salad without dressing. T / F
- 3 The first customer is a vegetarian and on a special diet. T / F
- 4 The prawns are cooked in lime, chilli and garlic. T / F
- 5 To make Beef Milanese, beef is covered in egg and breadcrumbs and then fried. T / F

Listen again and answer the questions according to the audio using full sentences. (\_\_\_/5)

- 6 What's the first customer's health problem?
- 7 Is The Florentine Steak seasoned with salt and black pepper?
- 8 What's The steak served with?
- 9 Does The second customer order something to go with his steak? If so, what?
- 10 Does The first customer have any special requests?

## GRAMMAR

Complete the sentences below. (\_\_\_/ 10)

- 1 The flight was \_\_\_\_\_ (expensive) than expected.
- 2 Did you buy [a / any] travel guide for Berlin?
- 3 The housekeeper \_\_\_\_\_ (clean) your room at the moment.
- 4 It was the \_\_\_\_\_ (romantic) evening of my life.
- 5 [Shall / May] I have your boarding pass, please?
- 6 [What / When] time does the train to Edinburgh leave?
- 7 Where \_\_\_\_\_ (you /take) your clients yesterday?
- 8 How [much / many] rooms did you reserve?
- 9 Our company \_\_\_\_\_ (specialize) in European mini breaks.
- 10 [Would / Shall] I reserve you a table for two for 7 p.m.?

## READING

Read the text 'Food for thought' and fill the gaps with the correct paragraph heading. (\_\_\_/5)

Mountain meat treat	Slow starter	Tastes like chicken	Uncooked delicacy	Working vacation
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### Food for thought

1 \_\_\_\_\_

Executive chef Bernard Morel may be on holiday but he's still thinking of work. You might ask why this is. Well, he enjoys taking a holiday where the focus is food. Every time he goes abroad, he searches for the chance to try something new and exotic, something he can't find at home in Canada and something culturally different. So, where does he visit and what's on the menu?

2 \_\_\_\_\_

For anyone visiting Latin America, perhaps hoping to visit Machu Picchu, here's something to try on your stop-off at Cuzco. For Peruvians, especially in the Andean highlands, it's a traditional delicacy but something animal lovers from other countries might not find appealing: guinea pig, or *cuy* as they are called locally. The guinea pig may be fried, grilled or roasted and in some restaurants is served in a casserole.

3 \_\_\_\_\_

On the island of Jeju in Korea, Bernard came across another culinary special – raw horse meat. You can find this dish in both Korea and Japan, and it is said to be very healthy. It is a tender meat and is a little sweet. It is normally served raw as sashimi and dipped in soy sauce, with ginger and onions.

4 \_\_\_\_\_

In Beijing, a friend of Bernard's introduced him to *Shiji*. He tried it and thought it tasted like chicken. It was so tender and fresh. But *Shiji* is in fact a type of toad. Normally it is cooked and then served with a ham and mushroom sauce.

5 \_\_\_\_\_

The last of the dishes on today's menu is the French classic, *les escargots* or in English, snails. This is a popular appetizer in France and there are different recipes. Snails are often cooked with butter mixed with garlic, onion and parsley or with chicken stock. Sometimes they are served with mushrooms.

Answer the questions using full answers. (\_\_\_/5)

1. What motivates executive chef Bernard Morel to think about work even while on vacation?
2. Describe the traditional delicacy found in the Andean highlands of Peru that is mentioned in the text. How is it prepared and served?
3. What unique culinary specialty did Bernard encounter on the island of Jeju in Korea? How is this dish typically served?
4. What is *Shiji*, and how did Bernard describe its taste? How is it prepared and served?
5. What is the French classic dish mentioned in the text, and what are some different ways it can be prepared and served?

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### PROFESSIONAL SKILLS

Circle the most appropriate word(s) to complete each sentence: a), b) or c). (\_\_\_ / 10)

- 1 I'm very sorry that your \_\_\_\_\_ was not recorded.  
a) ask                                      b) request                                      c) reserve
- 2 So that's T-H-O-M-P-S-O and \_\_\_\_\_ 'N' for November?  
a) end with                                      b) last                                      c) is that
- 3 The chicken \_\_\_\_\_ with baby carrots and roast potatoes.  
a) is serve                                      b) comes                                      c) marinated
- 4 You're \_\_\_\_\_. Would you like anything else?  
a) welcome                                      b) pleasure                                      c) pleased
- 5 Thank you for bringing this matter to my \_\_\_\_\_.  
a) attraction                                      b) mind                                      c) attention
- 6 The Taj Mahal in India took over 15 years to \_\_\_\_\_, which was remarkable at the time.  
a) improve                                      b) build                                      c) provide
- 7 I \_\_\_\_\_ you try the *kroppkakor*. It's a popular local dish here in the south of Sweden.  
a) suggest                                      b) recommending                                      c) ask
- 8 I attach a copy of my CV for your \_\_\_\_\_.  
a) view                                      b) interest                                      c) experience
- 9 Just a moment, let me see what I can \_\_\_\_\_ for you.  
a) make                                      b) have                                      c) do
- 10 I'll make a \_\_\_\_\_ of your request for no garlic.  
a) note                                      b) recording                                      c) offer

## VOCABULARY

Complete the sentences with words from the box. Write a) to l) in the gaps. Use each word once only. There are two words you do not need to use. (\_\_\_ / 10)

a) complimentary	b) include	c) discount	d) budget	e) napkins	f) refund
g) communicative	h) harbour	i) recommend	j) homemade	k) desserts	l) request

1 There were a lot of \_\_\_\_\_ to choose from. In the end, I decided to have a slice of the chocolate gâteau.

2 Joel isn't very \_\_\_\_\_ and doesn't like talking in public.

3 What is your \_\_\_\_\_? Can you afford to spend more?

4 What does your family package \_\_\_\_\_?

5 Every guest receives a \_\_\_\_\_ drink with their meals.

6 Are there enough \_\_\_\_\_ for each table?

7 I \_\_\_\_\_ Hotel Placenza. It is the best hotel in the area.

8 I'm sorry about the mistake on your bill. Here's your \_\_\_\_\_.

9 We sailed into the \_\_\_\_\_ and stopped for lunch.

10 I loved the \_\_\_\_\_ cheesecake. It was delicious and tasted very different to the ones you buy in a shop.

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### WRITING

**Write a formal email of response to a guest evaluation of your service. Bear in mind the following ideas which appeared in the sent email by the guest complaining about a not very clear information and the unhelpful attitude of a staff member when complained. Be grateful for the evaluation, apologise and offer two compensations from which to choose. ( \_\_ / 10)**

From: \_\_\_\_\_

To: Rachel Beckett

Subject: Guest evaluation

Dear \_\_\_\_\_,

Oral:	Written:
<hr/> 10	<hr/> 50